

SERVICES PROVIDED

Fixed-price and time-and-materials task orders

Task orders under CONNECTIONS II can be firm fixed-price or time-and-materials. This contract will not support cost reimbursable orders.

Choose fixed-price if the order is defined sufficiently for the contractor to clearly define essential requirements and deliverables.

Telecommunications transport services are not provided under CONNECTIONS II

Network services, such as services that provide transport and access to and between customer sites, are out of scope. These include services provided by incumbent local exchange carriers, competitive local exchange carriers, wireless telephone carriers, interexchange carriers, or Internet service providers.

Unlike CONNECTIONS, there are no separate categories customers must select

Unlike its predecessor, CONNECTIONS II does not have separate categories that require customer selection before a task order can be competed and awarded. CONNECTIONS II has four solution sets which help share its capability.

The solutions sets are:

- Communications and networking
- Building or campus facility preparation
- Operations, administration, and management
- (OA&M)
- Customer service and technical support

Vendors who compete for task orders can provide labor or equipment from any or all solution areas in their proposals. Vendors can also provide new solutions and support for an agency's legacy platforms.