

Combat Operations Centers (COC)

Performance-Based Logistics (PBL)

FACT SHEET

www.gdit.com



Mission Centric IT

As a leading, large-scale systems integrator with decades of experience, General Dynamics Information Technology brings together the expertise, technology and best practices to deliver secure enterprise IT solutions that meet current and future needs with minimum risk. Whether our customers are looking for analytical-, software-, integration- or application-based platforms, our experts can provide customized solutions to meet data growth challenges and provide maximum results.

On Target - Right Skills, Right Place, Right Time

General Dynamics Information Technology provides cost-effective, high-quality worldwide sustainment and technical support to Marine Corps Systems Command (MCSC) Combat Operations Centers (COC). As a Product Support Provider (PSP), we deliver this support through the Product Support Integrator (PSI) SPAWAR Systems Center in Charleston, SC (SSC-A).

In partnership with MCSC and SSCA, General Dynamics IT executed a three-phase transition to a Performance-Based Logistics (PBL) contract:

(1) Established performance measurement baselines by determining enterprise-level metrics and data collection strategies and systems that enable accomplishments to be measured, understood and rewarded to reinforce good PBL behavior.

UNITED SUPPORT

MISSION COMMITMENT

(2) Responded to adjustments in work scope to implement additional PBL performance metrics that enabled government to determine our improvements to inherent system availability, reliability, cost and sustainment.

(3) Developed support requirement forecasts for each Marine Expeditionary Force (MEF), Marine Forces Reserve (MFR) unit and Supporting Establishment (SE).

General Dynamics IT developed a training course for COC technicians, cutting data creation and capture errors by 70%, so they can more accurately document customer equipment problems.



Since July 2009, General Dynamics IT has completed the following:

- Reduced logistics footprint by 55%
- Cut total government cost of ownership by nearly half
 - Monthly cost per COC system cut by 47%
 - Annual cost savings of over 52%
- Exceeded availability metric by 19%
- Improved effectiveness and efficiency of technician labor
- Streamlined supply chain with more accurate material and service forecasting
- Maintained long-term relationships with repair and supply vendors
- Reduced operator/maintainer-induced failures through remedial training and re-focusing technicians from fixing symptoms to curing root causes
- Improved product reliability, requiring less unscheduled maintenance and shorter repair periods

General Dynamics Receives Secretary of Defense Performance-Based Logistics Award

<http://www.gdit.com/News-And-Events/2014/General-Dynamics-Receives-2013-Secretary-of-Defense-Performance-Based-Logistics-Award/>

About General Dynamics Information Technology

As a trusted systems integrator for more than 50 years, General Dynamics Information Technology provides information technology (IT), systems engineering, professional services and simulation and training to customers in the defense, federal civilian government, health, homeland security, intelligence, state and local government and commercial sectors. Headquartered in Fairfax, Va., with major offices worldwide, the company delivers IT enterprise solutions, manages large-scale, mission-critical IT programs and provides mission support services. General Dynamics Information Technology is one of two business units that comprises the General Dynamics Information Systems and Technology business group.

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