

Capabilities Overview

Today's challenging healthcare environment demands that we find new ways to improve the quality of care, ensure efficiency and transform healthcare services. General Dynamics Health Solutions empowers organizations to successfully navigate this changing landscape and thrive in a new world committed to optimizing outcomes and value.

CAPABILITIES	SERVICES
 <p>Health Data Management & Analytics <i>Providing insight, optimizing value and improving outcomes</i></p>	<ul style="list-style-type: none">• Health Systems Development & Integration• Health Information Exchange• Data Warehousing & Analytics• Population Health Management• Quality Measurement, Management, Reporting & Payment Solutions• Big Data• Fraud, Waste & Abuse Detection & Prevention
 <p>Multi-Channel Health Communications <i>Engaging and connecting patients, providers and the public</i></p>	<ul style="list-style-type: none">• Multi-Channel Contact Center Management• On-Demand Inbound & Outbound Communications & Print Fulfillment• System Development, Integration & Process Design
 <p>Healthcare Administrative Services <i>Reducing operational burden, ensuring accurate payments and streamlining compliance</i></p>	<ul style="list-style-type: none">• Subsidy Reimbursement & Claims Processing Systems• Medical Record Review• ICD-10 Transition• Eligibility Determination & Enrollment
 <p>Health Facility Outfitting & Logistics <i>Managing project complexity and ensuring continuity of care</i></p>	<ul style="list-style-type: none">• Medical Facility Outfitting & Transition• Medical Logistics & Supply Chain Management• Implementation of Health IT & Support Services
 <p>IT Services & Infrastructure <i>Delivering secure, cost effective and responsive health IT</i></p>	<ul style="list-style-type: none">• Data & Infrastructure Management• Networking & Communications• Virtual Desktop Environment• Cloud• Cyber Security
 <p>Clinical Staffing & Medical Research Services <i>Advancing today's research for tomorrow's care</i></p>	<ul style="list-style-type: none">• Medical Research Support• Clinical Support Staff

General Dynamics Health Solutions enables organizations to adapt confidently and rapidly by providing end-to-end solutions that help expand insight, ensure value and improve outcomes.

Business Challenge

Solutions

Improve patient care, engagement and outcomes						
Balance costs						
Reduce risk						
Prevent fraud, waste and abuse						
Ensure accurate and timely payment to providers						
Improve operational efficiency, accountability and regulatory compliance						
Streamline health plan eligibility and enrollment						
Ensure highly available and scalable IT infrastructures						
Protect PHI and PII / ensure security						

We Set the Standard for the World's Largest and Most Complex Health Environments

- ✓ Designed, manage and operate 17 large scale, multi-channel health contact centers
- ✓ Process more than 5 million drug prescriptions daily for the Centers for Medicare & Medicaid Services (CMS) and reconcile \$90 billion in prescriptions to ensure accurate payment
- ✓ Manage 25 million 1-800-MEDICARE inquiries annually
- ✓ Support storage and analysis of 2.5 billion health claims annually
- ✓ Deployed 50 large-scale healthcare data warehouses
- ✓ Created the systems and programs that facilitate healthcare delivery and cost reimbursement
- ✓ Developed standards for the eHealth exchange, enabling secure and interoperable electronic health information exchange



About General Dynamics Information Technology

As a trusted systems integrator for more than 50 years, General Dynamics Information Technology provides information technology (IT), systems engineering, professional services and simulation and training to customers in the defense, federal civilian government, health, homeland security, intelligence, state and local government and commercial sectors. Headquartered in Fairfax, Va., with major offices worldwide, the company delivers IT enterprise solutions, manages large-scale, mission-critical IT programs and provides mission support services. General Dynamics Information Technology is one of four business units of the General Dynamics Information Systems and Technology business segment.

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